



TENNESSEE WASTEWATER SYSTEMS, INC.  
 851 AVIATION PARKWAY  
 SMYRNA, TN 37167-2582  
 TEMP-RETURN SERVICE REQUEST

# Billing Statement

CUSTOMER CARE 888-323-3687 MAINTENANCE HOTLINE: 877-669-0786  
 www.tennesseewastewater.com



XXXXXXXX

SAMPLE CUSTOMER 1  
 123 ANY STREET  
 ANYWHERE FL

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## ACCOUNT INFORMATION

**ACCOUNT:** 12345-0  
**SERVICE ADDRESS:** 123 ANY STREET  
**SERVICE PERIOD:** 11/29/2020 to  
**BILLING DATE:**  
**DUE DATE:** 12/15/2020

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**ONLINE ACCESS** CID #: 17829

OFFICE HOURS: 7:30AM - 4:30PM CST MONDAY - FRIDAY  
 CLOSED: SATURDAY - SUNDAY - HOLIDAYS

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## IMPORTANT MESSAGES

Payments received by mail or online banking must be sent to the new address! Please allow additional time for processing payments.

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## CURRENT CHARGES

CURRENT PERIOD WATER READING		
PRESENT	PREVIOUS	CURRENT USAGE
8939	1997	6942
Sewer - Standard Base		20.55
Sewer - Consumption		62.85
Sewer		3.39
Bonding		0.35
Legal Expense Tariff - 60 months, to expire on 8/31/2023		0.45
Environ. Repair Tariff - 120 months, to expire on 8/31/2028		3.76

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TOTAL CURRENT CHARGES	
<b>TOTAL CURRENT CHARGES</b>	\$91.35
BILL SUMMARY	
Previous Balance	\$0.00
Payments	\$0.00
Adjustments	\$0.00
Balance Forward	\$0.00
Current Charges	\$91.35
<b>Total Due</b>	<b>\$91.35</b>
Total Due After Due Date	\$100.48

PLEASE RETURN STUB WITH PAYMENT

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## AMOUNT DUE

**TOTAL AMOUNT DUE BY 12/15/2020 \$91.35**

## AMOUNT ENCLOSED

\$ | | | | | . | | | |

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CREDIT CARDS ACCEPTED 24/7 by phone at 888-267-9923 or at our website: <https://adenus.authoritypay.com> with a 2.45% convenience fee with a minimum \$1.25.

MAKE CHECK PAYABLE TO:

TENNESSEE WASTEWATER SYSTEMS, INC.  
 PO BOX 997  
 FRANKLIN TN 37065-0997



### 1. Account Information:

Your new account number will be listed at the top of this section.

### 2. Online Access Customer ID (CID #):

This is where you will find your customer ID (CID #) that is required to setup an account in the new customer portal.

### 3. Important Messages:

See this section for important messages related to holiday closures, upcoming changes, and other useful information.

### 4. Current Charges:

This shows a breakdown of the current month's sewer charges. Metered customers will see their current month's usage as well as the standard base charge and consumption charges. Flat-rate customers will not have usage but can still see the various service pieces they are being billed for.

### 5. Bill Summary:

The total balance due on your account as of the bill date will be shown here. The total amount due after the due date is also shown which includes the late fee that will be assessed to your account after the 15<sup>th</sup>.

### 6. Remittance Coupon:

Return this portion of the bill with your payment to ensure that it is posted accurately. *Payments Only* should be sent to the PO box address. If you use your bank for bill pay, please verify that the mailing address for your payment matches the one on the remittance coupon.